# **ICV OUR TERMS AND CONDITIONS OF USE**

# Updated on June, 2021

By using this website, you agree to the following Terms and Conditions and Privacy Policy. Please read them carefully before viewing this website.

#### **IN GENERAL**

This website is owned and operated by iKhethelo Children's Village. Our principal place of business is located in Kwazulu-Natal, South Africa. Use of this website is at your own risk. We host our site on a reputable platform and take reasonable efforts to maintain and host the site. However, we make no explicit representations or warranties as to the safety or your individual use of the website. The Terms and Conditions contained on this page is subject to change at any time.

#### **OUR INTELLECTUAL PROPERTY NOTICE**

All the images, text, designs, graphics, trademarks and service marks are owned by and property of iKhethelo CV, or the properly attributed party. It is a violation to use any of our intellectual property in whole or in part. The modification of any materials contained on this site is illegal unless given permission by the owner.

You may use our intellectual property with clear and obvious credit back to our site, as well links back to the page where the materials, designs, images, text, quote or post is located when it is appropriate to do so. However, you may never claim any of our intellectual property as your own or your unique creation, even with attribution.

#### COMMUNICATIONS

Any communications made through our 'contact,' blog, blog comments, mailchimp newsletter sign up or other related pages, or directly to our phones or mailing or email addresses is not held privileged or confidential and may be subject to viewing or distribution by third parties. We own any and all communications displayed on our website, servers, comments, emails or other media as allowed by South African law, and will not give credit or pay royalties for unsolicited user-generated content such as blog comments or emails. For more information on when and how we store and use your communications or any data provided by you in those communications, please refer to our Privacy Policy at the bottom of this page.

# DISCLAIMERS

Our website and related materials are provided for educational and informational use only. You agree to indemnify and hold harmless our website and company for any direct or indirect loss or conduct incurred as a result of your use of our website and any related communications, including as a result of any consequences incurred from technological failures such as a payment processor error(s) or system failure(s).

While we may reference certain results, outcomes or situations on this website, you understand and acknowledge that we make no guarantee as to the accuracy of third party statements contained herein or the likelihood of success for you as a result of these statements or any other statements anywhere on this website. If you have medical, legal or financial questions, you should consult a medical professional, lawyer or CPA and/or CFP respectively. We expressly disclaim any and all responsibility for any actions or omissions you choose to make as a result of using this website, related materials, products, courses or the materials contained herein.

This website is updated on a regular basis and while we try to make accurate statements in a timely and effective manner, we cannot guarantee that all materials and related media contained herein are entirely accurate, complete or up to date. You expressly acknowledge and understand that any information or knowledge you gain as a result of using this website is used at your own risk. If you should see any errors or omissions and would like to let us know, please email us at info@ikhethelo.org.

We reserve the right to use external links on our websites, that may result in our company receiving compensation (payment) when you purchase a product from that link.

# **TERMINATION**

If at any time we feel you have violated these Terms and Conditions, then we shall immediately terminate your use of our website and any related communications as we deem appropriate. It is within our sole discretion to allow any user's access of our website, and we may revoke this access at any time without notice, and if necessary, block your IP address from further visits to our site(s).

# **ENTIRE AGREEMENT**

Before you register with our website or make any purchases therefrom, you will be asked to consent to our Privacy Policy. If you have consented, or once you do consent, the terms of the Privacy Policy together with these Terms and Conditions, the information contained herein constitutes the entire agreement between site users and our business relating to the use of this website.

# CONSENT

By using our website, you hereby consent to all our Terms and Conditions of Use.

# PRIVACY POLICY

We at iKhetheloCV respect your privacy. This Privacy Policy is designed to explain how we collect, use, share, and protect the personal information you provide to us when you access our website, purchase our goods or services, or engage with us on social media, as well as your own rights to the information we collect.

Please read this Privacy Policy carefully. We will alert you to any changes to this Policy by changing the "last updated" date at the top of this Policy. Any changes become effective immediately upon publication on our website, and you waive specific notice of any changes to the Policy by continuing to use and access our site(s). We encourage you to review this Privacy Policy periodically, when you use our website for any purpose or engage with us on social media. You are deemed to have accepted any changes to any revised Privacy Policy by your continued use of our website after the revised Privacy Policy is posted.

# **INFORMATION WE COLLECT**

As is the standard policy of most Web sites, iKhethelo CV automatically gathers information about your computer such as your IP address, browser type, referring/exit pages, and operating system. We use this information to:

- Respond to customer service requests
- Send you a newsletter
- Respond to your questions and concerns
- Improve our Web site and marketing efforts
- Potentially conduct research and analysis
- Potentially display content based on your interests

**Social Networking Data:** We may access personal information from social networking sites and apps, including Facebook, Instagram, Linkedin, Twitter, or other social networking sites or apps not named specifically here, which may include your name, your social network username, location, email address, age, gender, profile picture and any other public information. If you do not want us to access this information, please go to the specific social networking site and change your privacy settings.

# YOU CHOOSE

You may choose to stop receiving communications from us including our newsletter or marketing emails by following the unsubscribe instructions at the bottom of our emails or you can contact us at info@iKhethelo.org

#### SHARING INFORMATION

We do not sell your personal information to third parties. We will share your personal information with third parties only in the ways that are described in this privacy statement. We may also disclose your personal information:

- As required by law such as to comply with a subpoena or similar legal process.
- When we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.
- If iKhethelo CV is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.
- To any other third party with your prior consent.

# **USE OF COOKIES**

As is the standard policy of most Web sites we may use cookies, for example, to keep track of your preferences and profile information. Cookies are also used to collect general usage and volume statistical information that does not include personal information.

# LINKS TO OTHER WEBSITES

Our website includes links to other web sites whose privacy practices may differ from those of iKhethelo. If you submit personal information to any of those sites, your information is governed by their privacy statements. We suggest that you carefully read the privacy statement of any web site you visit.

# SECURITY

We take all reasonable steps to protect your personal data and keep your information secure. When we collect personal information directly from you, we follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and after we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our website, you can contact us at info@ikhethelo.org

# WEBSITE ANALYTICS

We may partner with third party analytic companies, including Google Analytics. The analytic companies may also use cookies or other tracking technologies to analyse visitors' use of our website or mobile app to determine the popularity of the content, and better understand online activity. We do not transfer personal information to these third party vendors. However, in order to access our website, you must consent to the collection and use of your information by these third party analytic companies. You should review their Privacy Policy and contact them directly if you have questions. If you do not want any information to be collected and used by tracking technologies, visit the Network Advertising Initiative Opt-Out Tool or Digital Advertising Alliance Opt-Out Tool.

#### **ADDITIONAL POLICY INFORMATION**

Our Web site may include widgets, which are interactive mini-programs that run on our site to provide specific services from another company. Personal information, such as your email address, may be collected through the Widget. Cookies may also be set by the Widget to enable it to function properly. Information collected by this Widget is governed by the privacy policy of the company that created it. Our Web site offers publicly accessible Social Media platforms and blogs. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them.

#### **CONTACT INFORMATION**

You can contact us about this privacy statement by emailing us at info@ikhethelo.org Or mailing us at our registered address iKhethelo Childrens Village PO Box 1948 Hillcrest 3650 South Africa